

## Subprocessors

Last updated: June 5, 2023

### Third-Party Subprocessors:

Entity	Contact Details	Location of Processing	Subject Matter of Processing	Nature and Purpose of Processing	DPA in place	Safeguards for transfer outside EEA
Amazon Web Services, Inc.	410 Terry Avenue North, Seattle, WA 98109-5210, USA, ATTN: AWS Legal <a href="https://aws.amazon.com/contact-us/compliance-support/">https://aws.amazon.com/contact-us/compliance-support/</a>	USA, EU, Canada, or Australia (per Client data center region selection)	Personal Data contained in communications sent through or uploaded to the services	Hosting and infrastructure	Yes	SCCs
Atlassian Corporation	350 Bush Street, Floor 13, San Francisco, CA 94104, USA <a href="mailto:privacy@atlassian.com">privacy@atlassian.com</a> <a href="mailto:eudatarep@atlassian.com">eudatarep@atlassian.com</a>	USA	Personal Data utilized in internal collaboration activities	Internal support collaboration	Yes	SCCs
Coralogix Inc.	181 Metro Drive, San Jose, CA 95110, USA, ATTN: Data Protection Officer <a href="mailto:legal@coralogix.com">legal@coralogix.com</a>	USA	Personal Data contained in the application log	Application monitoring and log aggregation	Yes	SCCs
Cvent Inc.	1765 Greensboro Station Place, 7th Floor, Tysons Corner, VA 22102, USA <a href="mailto:privacy@cvent.com">privacy@cvent.com</a> <a href="mailto:dpo@cvent.com">dpo@cvent.com</a> <a href="#">Third Party Dispute Resolution Provider</a>	USA	Personal Data contained in user conference registrations	Event management	Yes	SCCs
DocuSign, Inc.	221 Main Street, Suite 1550 San Francisco, CA 94105, USA, ATTN: Privacy Team <a href="mailto:privacy@docusign.com">privacy@docusign.com</a>	USA	Personal Data contained in signature requests and certificates	Contract execution	Yes	SCCs and <a href="#">BCRs</a>
Five9, Inc.	3001 Bishop Drive, Suite 350, San Ramon, CA 94583, USA, ATTN: Privacy <a href="mailto:privacy@five9.com">privacy@five9.com</a> <a href="mailto:legalandcompliance@five9.com">legalandcompliance@five9.com</a>	USA	Personal Data utilized in customer support activities	Customer support	Yes	SCCs
Flatfile	1624 Market Street, Suite 202 PMB 91384, Denver, CO 80202, USA <a href="mailto:compliance@flatfile.io">compliance@flatfile.io</a>	USA	Personal Data contained in files uploaded to the application	Data importing tool	Yes	SCCs
FullStory, Inc.	1745 Peachtree St NE, Suite G, Atlanta, GA 30309, USA, ATTN: Legal <a href="mailto:privacy@fullstory.com">privacy@fullstory.com</a>	USA	Personal Data utilized to track application performance and user interaction	Analytics and performance	Yes	SCCs
Functional Software, Inc.	45 Fremont Street, 8th Floor, San Francisco, CA 94105, USA, ATTN: General Counsel <a href="mailto:legal@sentry.io">legal@sentry.io</a> <a href="mailto:compliance@sentry.io">compliance@sentry.io</a> <a href="#">Data Privacy Requests</a>	USA	Personal Data contained in the application log	Sentry - application log aggregation	Yes	SCCs
Gainsight, Inc.	655 Montgomery St, 7th Floor, San Francisco, CA 94111, USA, ATTN: General Counsel <a href="mailto:privacy@gainsight.com">privacy@gainsight.com</a>	USA	Personal Data contained in communications sent in the app, utilized to track application performance and user interaction, and contained in product feedback	In app messaging; analytics and performance; customer feedback	Yes	SCCs

GoTo Technologies USA, Inc.	333 Summer Street Boston, MA 02210, USA, ATTN: Legal Department (Privacy Team) <a href="#">Individual Rights Management Portal</a> <a href="mailto:privacy@goto.com">privacy@goto.com</a> <a href="#">Third Party Dispute Resolution Provider</a>	USA	Personal Data utilized in customer support activities	Remote customer support collaboration	Yes	SCCs
LinkSquares, Inc.	1 Lincoln Street, Floor 28 <sup>th</sup> , Boston, MA 02111, USA, ATTN: Privacy Agent <a href="mailto:privacy@linksquares.com">privacy@linksquares.com</a>	USA	Personal Data contained in executed docs	Contract lifecycle management	Yes	SCCs
Microsoft Corporation	One Microsoft Way, Redmond, WA 98052, USA, ATTN: Privacy Telephone: 1-425-882-8080 US toll free number 1-844-931-2038 <a href="#">Report a Privacy Concern</a>	USA	Personal Data contained in communications sent through or uploaded to the services	Hosting and infrastructure; communication and collaboration tools	Yes	SCCs
Okta, Inc.	100 First Street, Floor 6, San Francisco, CA 94105, USA, ATTN: Data Protection Officer Toll-free Number (USA): 888-655-1161 <a href="https://preferences.okta.com/privacy/">https://preferences.okta.com/privacy/</a> <a href="mailto:privacy@okta.com">privacy@okta.com</a>	USA	Personal Data contained in application authentication logs	User authentication	Yes	SCCs
OwnBackup Inc.	940 Sylvan Ave, Englewood Cliffs, NJ 07632 ATTN: Privacy <a href="mailto:privacy@ownbackup.com">privacy@ownbackup.com</a>	USA	Personal Data utilized in customer relationship management and support activities	Backup and recovery of CRM/customer support data	Yes	SCCs
Sage Intacct, Inc.	271 17th Street NW, Suite 1100, Atlanta, GA 30363, USA, ATTN: Legal Department <a href="mailto:privacy.intacct@sage.com">privacy.intacct@sage.com</a> <a href="mailto:globalprivacy@sage.com">globalprivacy@sage.com</a>	USA	Personal Data utilized for invoicing	Customer invoicing	Yes	SCCs
Salesforce, Inc.	415 Mission Street, 3rd Floor, San Francisco, CA 94105, USA, ATTN: DPO <a href="mailto:privacy@salesforce.com">privacy@salesforce.com</a> <a href="#">Privacy Request</a>	USA	Personal Data utilized in customer relationship management and support activities	Customer relationship management and customer support	Yes	SCCs and <a href="#">BCRs</a>
Sendinblue Inc.	1402 Third Avenue, #301, Seattle, WA 98101, USA <a href="mailto:privacy@sendinblue.com">privacy@sendinblue.com</a> <a href="mailto:DPO@sendinblue.com">DPO@sendinblue.com</a>	USA	Personal Data contained in communications sent in the app	In app messaging	Yes	SCCs
Skilljar Inc.	113 Cherry Street, Suite #29434, Seattle, WA 98104, USA <a href="https://info.skilljar.com/contact-us">https://info.skilljar.com/contact-us</a> <a href="mailto:legal@skilljar.com">legal@skilljar.com</a> <a href="mailto:support@skilljar.com">support@skilljar.com</a>	USA	Personal Data utilized in education services activities	Learning management system	Yes	SCCs
Twilio Inc.	101 Spear Street, Fifth Floor, San Francisco, California 94105, USA <a href="mailto:privacy@twilio.com">privacy@twilio.com</a> <a href="mailto:support@twilio.com">support@twilio.com</a> <a href="https://support.twilio.com/hc/en-us">https://support.twilio.com/hc/en-us</a>	USA	Personal Data contained in communications sent in the app	SendGrid – in app messaging	Yes	SCCs
Zendesk, Inc.	989 Market Street, San Francisco, CA 94103, USA, ATTN: Privacy Team and DPO <a href="mailto:privacy@zendesk.com">privacy@zendesk.com</a> <a href="mailto:euprivacy@zendesk.com">euprivacy@zendesk.com</a>	USA	Personal Data utilized in customer support activities	Customer support and knowledge base management	Yes	SCCs and <a href="#">BCRs</a>
Zoom Video Communications, Inc.	55 Almaden Blvd, Suite 600, San Jose, CA 95113, USA, ATTN: Data Protection Officer <a href="#">Data Subject Access Rights Request Form</a> <a href="mailto:privacy@zoom.us">privacy@zoom.us</a> <a href="mailto:zoom@LionheartSquared.eu">zoom@LionheartSquared.eu</a> <a href="mailto:zoom@LionheartSquared.co.uk">zoom@LionheartSquared.co.uk</a>	USA	Personal Data utilized in customer support activities	Customer support and collaboration	Yes	SCCs

**PowerPlan Group Subprocessors:**

Entity	Contact Details	Location of Processing	Subject Matter of Processing	Nature and Purpose of Processing	DPA in place	Safeguards for transfer outside EEA
PowerPlan Canada ULC	General Counsel, <a href="mailto:privacy@powerplan.com">privacy@powerplan.com</a>	Canada	Personal Data utilized to perform contractual obligations	Provision of Services; technical and operational support	Intercompany agreement	SCCs