Subprocessors

Last updated: December 1, 2026

Third-Party Subprocessors:

Entity	Contact Details	Location of Processing	Subject Matter of Processing	Nature and Purpose of Processing	DPA in place	Safeguards for transfer outside EEA
Amazon Web Services, Inc.	410 Terry Avenue North, Seattle, WA 98109-5210, USA, ATTN: AWS Legal https://aws.amazon.com/contact-us/compliance-support/	USA, EU, Canada, or Australia (per Client Content center region selection)	Client Content contained in communications sent through or uploaded to the services	Hosting and infrastructure	Yes	SCCs
Anthropic PBC	548 Market St, PMB 90375, San Francisco, CA 94104, USA privacy@anthropic.com dpo@anthropic.com	USA	Client Content utilized in internal collaboration and customer support activities; Client Content contained in working or executed documents	Artificial Intelligence including natural language search of structured and unstructured data	Yes	SCCs
Atlassian Corporation	350 Bush Street, Floor 13, San Francisco, CA 94104, USA privacy@atlassian.com eudatarep@atlassian.com	USA	Client Content utilized in internal collaboration activities	Internal support collaboration	Yes	SCCs
Coralogix Inc.	181 Metro Drive, San Jose, CA 95110, USA, ATTN: Data Protection Officer legal@coralogix.com	USA	Client Content contained in the application log	Application monitoring and log aggregation	Yes	SCCs
Cvent Inc.	1765 Greensboro Station Place, 7th Floor, Tysons Corner, VA 22102, USA privacy@cvent.com dpo@cvent.com Third Party Dispute Resolution Provider	USA	Client Account Data contained in user conference registrations	Event management	Yes	SCCs
Databricks, Inc.	160 Spear Street, Suite 1300, San Francisco, CA 94105, USA, ATTN: Privacy privacy@databricks.com	USA	Client Content processed by AI Features; Client Content utilized in customer support activities;	Artificial Intelligence including natural language search of structured and unstructured data, anomaly detection in large numerical datasets, predictive analysis, automated calculation validation, and intelligent classification of financial transactions	Yes	SCCs
DocuSign, Inc.	221 Main Street, Suite 1550 San Francisco, CA 94105, USA, ATTN: Privacy Team privacy@docusign.com	USA	Client Account Data contained in signature requests and certificates	Contract execution	Yes	SCCs and BCRs

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Five9, Inc.	3001 Bishop Drive, Suite 350, San Ramon, CA 94583, USA, ATTN: Privacy privacy@five9.com legalandcompliance@five9.com	USA	Client Content utilized in customer support activities	Customer support	Yes	SCCs
Flatfile	1624 Market Street, Suite 202 PMB 91384, Denver, CO 80202, USA compliance@flatfile.io	USA	Client Content contained in files uploaded to the application	Data importing tool	Yes	SCCs
Functional Software, Inc.	45 Fremont Street, 8th Floor, San Francisco, CA 94105, USA, ATTN: General Counsel legal@sentry.io compliance@sentry.io Data Privacy Requests	USA	Client Content contained in the application log	Sentry - application log aggregation	Yes	SCCs
Gainsight, Inc.	655 Montgomery St, 7th Floor, San Francisco, CA 94111, USA, ATTN: General Counsel privacy@gainsight.com	USA	Client Content contained in communications sent in the app, utilized to track application performance and user interaction, and contained in product feedback	In app messaging; analytics and performance; customer feedback	Yes	SCCs
Glean Technologies, Inc.	260 Sheridan Ave, Palto Alto, CA 94306, USA privacy@glean.com	USA	Client Content utilized in internal collaboration and customer professional services project activities	Internal AI platform for enterprise search and knowledge discovery; configuration reconciliations and comparisons; data cleansing	Yes	SCCs
GoTo Technologies USA, Inc.	333 Summer Street Boston, MA 02210, USA, ATTN: Legal Department (Privacy Team) Individual Rights Management Portal privacy@goto.com Third Party Dispute Resolution Provider	USA	Client Content utilized in customer support activities	Remote customer support collaboration	Yes	SCCs
Microsoft Corporation	One Microsoft Way, Redmond, WA 98052, USA, ATTN: Privacy Telephone: 1-425-882-8080 US toll free number 1-844-931-2038 Report a Privacy Concern	USA	Client Content contained in communications sent through or uploaded to the services; Client Content utilized in customer relationship management and support activities; Client Content contained in working or executed documents	Hosting and infrastructure; communication and collaboration tools; artificial intelligence including natural language search of structured and unstructured data	Yes	SCCs
Okta, Inc.	100 First Street, Floor 6, San Francisco, CA 94105, USA, ATTN: Data Protection Officer Toll-free Number (USA): 888-655-1161 https://preferences.okta.com/privacy/ privacy@okta.com	USA	Client Content contained in application authentication logs	User authentication	Yes	SCCs

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OpenRouter, Inc.	169 Madison Avenue #2404, New York, NY 10016, USA, Attn: Lead Engineer Shashank.goyal@openrouter.ai security@openrouter.ai support@openrouter.ai	USA	Client Content processed by AI Features	Routing layer for Artificial Intelligence	Yes	SCCs
Sage Intacct, Inc.	271 17th Street NW, Suite 1100, Atlanta, GA 30363, USA, ATTN: Legal Department privacy.intacct@sage.com globalprivacy@sage.com	USA	Client Account Data utilized for invoicing	Customer invoicing	Yes	SCCs
Salesforce, Inc.	415 Mission Street, 3rd Floor, San Francisco, CA 94105, USA, ATTN: DPO privacy@salesforce.com Privacy Request	USA	Client Content utilized in prospecting, customer relationship management, and support activities	Customer relationship management and customer support; backup and recovery of CRM/customer support data; AI-assisted analytics, predictions, recommendations, and content generation to enhance sales, service, and marketing operations	Yes	SCCs and BCRs
Sendinblue Inc.	1402 Third Avenue, #301, Seattle, WA 98101, USA privacy@sendinblue.com DPO@sendinblue.com	USA	Client Content contained in communications sent in the app	In app messaging	Yes	SCCs
SimpleDocs, Inc.	9450 SW Gemini Dr, Suite 54786, Beaverton, Oregon 97008-7105, USA privacy@simpledocs.com	USA	Client Account Data contained in working or executed docs	AI-assisted contract redlining, analysis, and insights	Yes	SCCs
Skilljar Inc.	113 Cherry Street, Suite #29434, Seattle, WA 98104, USA https://info.skilljar.com/contact-us legal@skilljar.com support@skilljar.com	USA	Client Content utilized in education services activities	Learning management system	Yes	SCCs
SnapLogic, Inc.	1825 S. Grant Street, 5th Floor, San Mateo, California 94402, USA privacy@snaplogic.com	USA	Client Content sent through or uploaded to the services	Data transfer and integrations	Yes	SCCs
StackGen, Inc.	130 Wittenham Ct, San Ramon, CA 94583, USA, ATTN: VP of Engineering and acting CISO privacy@stackgen.com	USA	Client Content contained in the application log	Application monitoring and log aggregation	Yes	SCCs
Twilio Inc.	101 Spear Street, Fifth Floor, San Francisco, California 94105, USA privacy@twilio.com support@twilio.com https://support.twilio.com/hc/en-us	USA	Client Content contained in communications sent in the app	SendGrid – in app messaging	Yes	SCCs
Zendesk, Inc.	989 Market Street, San Francisco, CA 94103, USA, ATTN: Privacy Team and DPO privacy@zendesk.com euprivacy@zendesk.com	USA	Client Content utilized in customer support activities	Customer support and knowledge base management	Yes	SCCs and BCRs
Zoom Video Communications, Inc.	55 Almaden Blvd, Suite 600, San Jose, CA 95113, USA, ATTN: Data Protection Officer Data Subject Access Rights Request Form privacy@zoom.us zoom@LionheartSquared.eu	USA	Client Content utilized in customer support activities	Customer support and collaboration	Yes	SCCs

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	zoom@LionheartSquared.co.uk					

PowerPlan Group Processors/Subprocessors:

Entity	Contact Details	Location of Processing	Subject Matter of Processing	Nature and Purpose of Processing	DPA in place	Safeguards for transfer outside EEA
PowerPlan, Inc.	300 Galleria Pkwy, Suite 2100, Atlanta, GA 30339, USA, ATTN: General Counsel privacy@powerplan.com	USA, Brazil, Bosnia, Chile, Colombia, Honduras, India, Peru	Client Content utilized to perform contractual obligations and product improvement	Provision of Services; technical and operational support; cloud infrastructure operations; database administration; product development innovation	https://powerplan.com/legal/data-processing-addendum	SCCs
PowerPlan Canada ULC	General Counsel, privacy@powerplan.com	Canada	Client Content utilized to perform contractual obligations	Provision of Services; technical and operational support; cloud infrastructure operations; database administration	Intercompany agreement	SCCs

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